

Frequently asked questions - April 2026

As part of the Eastern Busway project, work will take place throughout April on and around Tī Rākau Drive to complete key sections of the project. The busway is a part of Auckland's rapid transit network connecting East Auckland to the wider region. It gives people more travel choice and supports a growing region

1. Why are these works happening?

This work is part of the completion of the new Eastern Busway along Tī Rākau Drive. Activities include road widening, intersection upgrades, final surfacing, installing stormwater pipes, and improving pedestrian and cycling facilities.

2. What exactly will the work involve?

Three road closures

- **William Roberts Road** – final road resurfacing and intersection upgrade
- **Marriott Road** – installing stormwater pipes
- **Edgewater Drive** (near the shops) – upgraded raised intersection (the road surface will be elevated to slow vehicle speeds and improve safety for people crossing).

Two temporary lane layout changes

- **Gossamer Drive** – road widening to provide two left-turn lanes and access to the new Koata Station
- **Palm Avenue** – temporary lane layout changes

3. How long will the work take?

- **William Roberts Road** closure will take place from 2–27 April
- **Marriott Road** will remain closed throughout April
- **Edgewater Drive** (near the shops) will be closed 3–19 April
- **Gossamer Drive** will have temporary lane changes 2–9 April (24/7 work) and again periodically at night later in April.

4. Will traffic be affected?

Yes, there will be road closures and lane layout changes while this work is carried out. Please drive with care and allow extra time for your journey. Through traffic will be impacted due to road closures and detours.

Eastbound traffic (towards Botany):

Drivers wanting to access the Tend Pakuranga Medical Centre at the William Roberts Road/Tī Rākau Drive intersection will need to enter via Aylesbury Street or Cortina Place, as access from Tī Rākau Drive is closed.

Westbound traffic (towards Panmure):

Tī Rākau Drive remains open, so drivers will still be able to travel through the area.

Detours will be clearly signposted for all closures.

5. Will resident/business access be affected?

Yes, particularly on the eastbound side of Tī Rākau Drive where temporary access restrictions already apply.

However:

- Tend Pakuranga Medical Centre will remain accessible via William Roberts Road and Cortina Place.
- Businesses on William Roberts Road and Cortina Place can be accessed from Pakuranga Plaza entrances on Tī Rākau Drive, Pakūranga Road, or Reeves Road.
- Edgewater Shopping Centre car park can be accessed via the rear driveway on Edgewater Drive.

6. Will pedestrian/cycle access and footpaths be open?

Yes.

- Footpaths will remain open with safe detours where required.
- Pedestrian crossings may temporarily shift - these will be clearly signposted. For example, the signalised crossing between Mattson Road and William Roberts Road will be closed 3–7 April, with alternatives available at the Edgewater shops and under the flyover.

7. What hours will the team be working?

- **Gossamer Drive (2–9 April):** 24/7 day and night work to accelerate progress during school holidays
- **William Roberts Road (3–27 April):** 24/7 day and night work
- **Edgewater Drive (3–19 April):** Day work ,7am -6pm, with machinery starting after 7.30am (please note that night work will only be carried out if needed and neighbours will be notified)
- **Late April:** Periodic night work (10pm – 5am) near Gossamer Drive and Palm Avenue. Site setup will occur at standard construction hours, (7am – 6pm, with machinery starting after 7.30 am) with night operations only when required.

8. What about noise and dust?

Construction may generate noise, especially during concrete cutting, trenching or pipe installation.

To minimise impacts:

- Noise mats will be used wherever possible
- Water trucks will be used to suppress dust

9. How will bin collections work?

Your bins will be emptied as usual.

If there is limited access, our team will move the bins out on collection day, they will be emptied as usual and then return to your property afterwards.

10. What about mail delivery?

All letterboxes will remain accessible.

Mail delivery will continue as normal.

12. I travel by bus – what does this mean for me?

Bus services will not be affected by these works.

13. How can I get to Sylvia Park, the city, or the Pakūranga Highway?

Tī Rākau Drive remains open, so you can continue to use it for travel west toward Panmure, Sylvia Park, the city, or the Pakūranga Highway.

Detour signage will guide you around closures.

14. Will I still be able to get to and from the Pakuranga Night Market on Saturdays?

Yes.

The Tī Rākau Drive / Aylesbury Road intersection remains open, so visitors can continue to access the night market.

15. As a resident living near the construction, what will it look and feel like?

You can expect:

- Temporary fencing and barriers along work areas
- Noise barriers where night or high-impact noisy work occurs
- Daytime construction activity and vehicle movement
- Temporary removal of some on-street parking
- Clearly marked walking routes around works

The team will work hard to reduce disruption.

16. Are emergency services aware of the work?

Yes.

Police, Fire and Emergency NZ, and St John Ambulance have been notified of all closures and access arrangements.